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## Welcome to Card Club with Lori Pinto

### FAQ Sheet

Q: When will my package arrive each month?

A: If you started your subscription by the 20th of the month, then your kit will ship that same month approximately on or before the the 28th of the month! If that date changes, I will always send you an email. Packages are sent priority mail, so they should arrive 2-3 days after they leave my studio.

Q: How will I pay each month?

A: All payments are run through a recurring payment from PayPal. You will be charged each month at the same time with the payment that you have on file with PayPal... or a credit card that you chose when you registered.

Q: How do I find the directions to make the cards?

A: Each month, on the day I ship them out, I will also email you the document to copy the cards. Be sure to save them in case you don't plan on making them right away. When your package arrives, check your email for the directions or email me right away to send them to you if they are not in your inbox.

Q: What if I do not own the stamp set or bundle that you are featuring each month?

A: You can always substitute with one that you do own and make slight changes. Or I will email you the first week of the month letting you know what the featured stamp set/bundle will be and you are welcome to add it on to your kit at a 17% discount! You can order it right from the email or blog page as long as it is before the 20th.

Q: How do I redeem my \$25.00 in FREE product bonus?

A: Each time you reach your 6th month, I will email you to find out what you would like for your \$25 in free product. It will be included in that month's package.

Q: How do I cancel my subscription (What?? Why would you want to do that?)

A: You are in complete control of your PayPal payments and you can cancel at anytime from your PayPal page!

